

Taxi driver

- Hello/Good morning/Good Afternoon.
- Where would you like to go?
- Shall I take you there now/Shall we go?
- Would you like me to...?
- ...Help with your bags.
- ...Roll down the windows.
- I would like to go to...
- Yes, please.
- No, thank you.
- No problem!



Starbucks Barista

- Hello/Good Morning/Good Afternoon.
- What can I get for you today?
- Would you like anything else?
- Will that be all?
- Can I have your name please?
- Could I have a/an...?
- Espresso/Latte/Cappuccino/Frappuccino.
- Sure!
- Yes, that will be all.
- No, thank you.
- No problem!



McDonald's Drive thru

- Hello/Good Morning/Good Afternoon.
- What can I get for you today?
- Would you like me to...?
- Will that be all?
- Could you go to the next window please?
- Could I have a/an...?
- Big mac/Happy meal/Samurai Mac.
- French Fries/chicken nuggets.
- Large/Medium/Small Soda.
- Yes, please.
- I'm sorry, we don't have that.
- No, thank you.
- Sure!



Helping a lost foreigner

- Hello/Good Morning/Good Afternoon.
- Are you lost?
- Do you need help?
- Where would you like to go?
- Would you like me to show you.../tell you where.../call someone?
- Could you tell me/help me/show me where?
- ...Help with your bags.
- Yes, please.
- No, thank you.
- I don't know where that is.
- No problem!



Hotel Receptionist

- Hello/Good Morning/Good Afternoon.
- Can I help you?
- Would you like to check in?
- Could I have your Name/ID/passport please?
- Do you need help with anything else?
- Would you like me to...?
- ...Send your bags to your room?
- ...Send room service?
- Yes, please.
- No, thank you.
- Sure! No problem.
- Enjoy your stay!



Waiter at a Restaurant

- Hello/Good Morning/Good afternoon.
- What can I get for you today?
- Would you like to hear our specials?
- Would you like me to bring a bottle of wine?
- Will that be all?
- Could I have the check please?
- I would like a/an...
- Steak/Chicken teriyaki/hamburger.
- Enjoy your meal!
- Yes, please.
- No, thank you.



Retail Store Worker

- Hello/Good Morning/Good Afternoon.
- Is there anything I can do for you today?
- Will that be all?
- Would you like to try...?
- Shall I show you...?
- Could you tell me.../show me...?
- ...where the dressing room is.
- ...Where men's shirts are.
- ...Where women's dresses are.
- Yes, please.
- No, thank you.
- Sure! No problem.



Lost in the airport

- Hello/Good Morning/Good Afternoon.
- Are you lost?
- Do you need help?
- Would you like me to...?
- ...Call security?
- ...Show you your gate?
- ...Help with your bags?
- Could you tell me where...?
- ...Gate D4 is?
- Yes, please
- No, thank you.



